IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu

Assignee: Dell Products L.P.

Title: System and Method for Event Tracking Across Plural Contact Mediums

Group Art Unit:

3629

Serial No.: 10/728.692 Filed: December 5, 2003

Examiner: Gabrielle A. McCormick

Docket No.: DC-05675 Customer No.: 33438

Austin, Texas August 15, 2008

Electronically Filed COMMISSIONER FOR PATENTS PO BOX 1450 ALEXANDRIA, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application. Please consider the Amendment submitted with this request.

The RCE fee is being paid via the USPTO EFS. The Commissioner is authorized to deduct any additional fees that may be necessary and to credit any overpayment to Deposit Account 502264.

Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

I hereby certify that this correspondence is being electronically submitted to the COMMISSIONER FOR PATENTS via EFS on August 15, 2008.

/Robert W. Holland/

Attorney for Applicant(s)

Respectfully submitted,

/Robert W. Holland/

Robert W. Holland Attorney for Applicant(s) Reg. No. 40,020